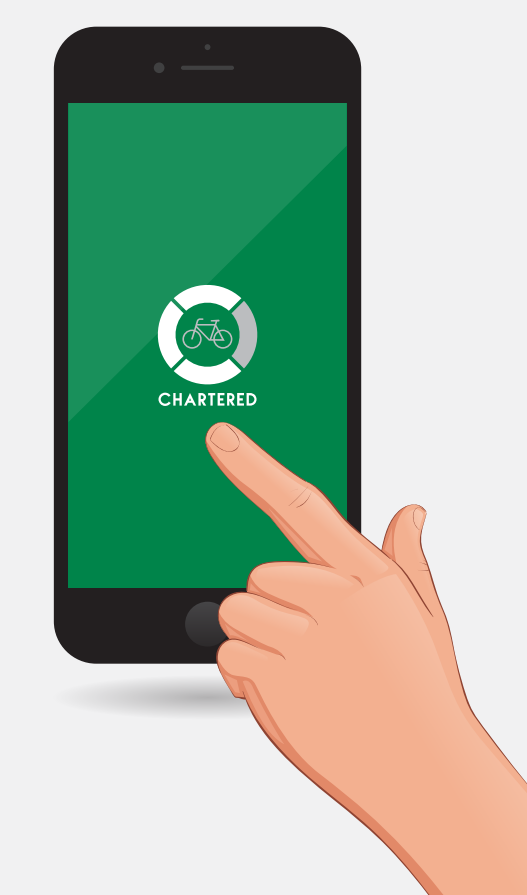


## REGISTER

- Register once via the Chartered Bike app.
- No app? Call customer care: +91 9727 247 247.



## RENTAL

- Open the Chartered Bike app and scan the QR code at the bike.
- Lock opens automatically.



## MID RIDE PARKING

- Select the 'PARKING' option in the app and lock the bike.
- To continue your ride select 'UNPARK' on your app to unlock the bike.

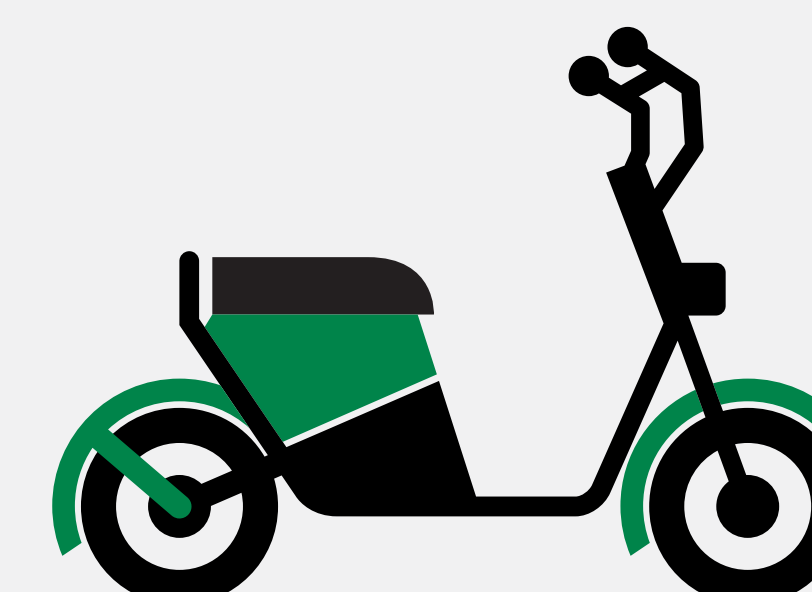


## RETURN

- Return your bike only at official Chartered Bike stations.
- Push the lock down and select 'END TRIP' on your app to return the bike.



- Keep the E-Bike at the Chartered bike station. Select 'END TRIP' on your app to return the bike.



**STATION FULL?** Lock the bike, leave it next to the station and call the customer care no. +91 9727 247 247

- You need to register before you can hire a bike.
- Activate your account by making a deposit of ₹ 300/-  
Validity of this deposit is lifetime.
- You are now ready to rent a bike.

### DEPOSIT REFUND PROCESS

For a refund of unused deposit on your account, send a refund request to [info@charteredbike.in](mailto:info@charteredbike.in) from registered E-mail ID.

### PENALTIES WILL BE APPLIED ON

- Returning bike at an unofficial location.
- Damaging bike.
- ₹ 5000/- penalty for keeping bike for more than 24 hours.

Ride your bike safely. In case of violence of traffic rules, any accident or physical injury happens Chartered Bike Private Limited will not be responsible.

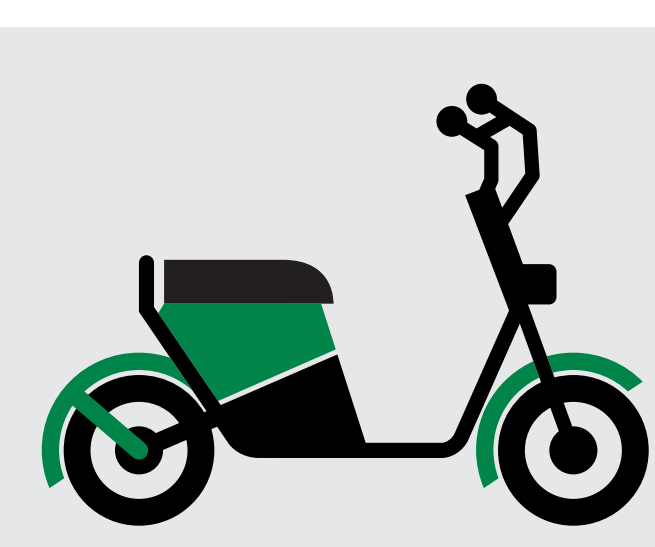
Customer Care No. +91 9727 247 247  
[www.charteredbike.in](http://www.charteredbike.in)



### MANUAL BIKE

| TIME                     | USAGE FEES | INTRODUCTORY OFFER |
|--------------------------|------------|--------------------|
| 0-30 min.                | ₹ 5/-      | ₹ 1/-              |
| 31-60 min.               | ₹ 10/-     | ₹ 5/-              |
| Every additional 30 min. | -          | ₹ 15/-             |

GST extra as applicable



### E-BIKE

| TIME      | USAGE FEES |
|-----------|------------|
| Unlocking | ₹ 5/-      |
| 1 min.    | ₹ 0.5/-    |

GST extra as applicable



Download the App